7/ Homeowners Association

Annual Meeting 2017

Date: Time: Location: Wednesday September 6, 2017 6:30pm – 7:30pm Royse City, City Hall Melody Room 305 N Arch Street Royse City, TX 75189

http://www.verandahhoa.com

Agenda

- Call Meeting to Order
- Establish Quorum 10%
- Financials
 - 2016 Year End Summary
 - 2017 Year to Date Summary
- Community Updates
- Projects in Progress
- Developer Updates
- Compliance Overview
- Web Submission Report
- Committee Updates
- Adjournment
- Q&A

- Verandah Advisory Committee
 - James Gothard
 - Melissa Ellington
 - AJ Cunningham
 - Anne Hilburn
- Introduce Essex Association Management. L.P.
 - Michael Morgan, Director of Association Services
 - Chris Hoofnagle, Association Manager
 - Sean Corcoran, Essex Support
 - Jennifer Epstein, Essex Support

2016 Year End Summary

Income Statement Report Verandah HOA

December 01, 2016 thru December 31, 2016

Actual (Current Period - Budget	Variance	Actual	o Date (12 mont Budget	hs) — Variance	Annual Budget	Budget Remaining
2,210.45	2,613.00	(402.55)	207,900.98	200,000.00	7,900.98	200,000.00	(7,900.98)
2,210.45	2,613.00	(402.55)	207,900.98	200,000.00	7,900.98	200,000.00	(7,900.98)
2,658.16 343.15 6,775.02 1,081.19 1,303.33 9,795.88 21 956.73	3,204.00 500.00 2,575.00 1,950.00 1,750.00 6,417.00	(545.84) (156.85) 4,200.02 (868.81) (446.67) 3,378.88 5 560.73	41,315.97 4,042.19 47,342.30 30,243.50 62,143.31 108,526.68 293.613.95	38,240.00 6,000.00 30,900.00 13,900.00 43,500.00 79,000.00	3,075.97 (1,957.81) 16,442.30 16,343.50 18,643.31 29,526.68 82,073.95	38,240.00 6,000.00 30,900.00 13,900.00 43,500.00 79,000.00 211 540.00	(3,075.97) 1,957.81 (16,442.30) (16,343.50) (18,643.31) (29,526.68) (82,073.95)
(19,746.28)	(13,783.00)	(5,963.28)	(85,712.97)	(11,540.00)	(74,172.97)	(11,540.00)	74,172.97
(19,746.28)	(13,783.00)	(5,963.28)	(85,712.97)	(11,540.00)	(74,172.97)	(11,540.00)	74,172.97
	Actual 2,210.45 2,210.45 2,658.16 343.15 6,775.02 1,081.19 1,303.33 9,795.88 21,956.73	2,210.45 2,613.00 2,210.45 2,613.00 2,658.16 3,204.00 343.15 500.00 6,775.02 2,575.00 1,081.19 1,950.00 1,303.33 1,750.00 9,795.88 6,417.00 21,956.73 16,396.00 (19,746.28) (13,783.00)	Actual Budget Variance 2,210.45 2,613.00 (402.55) 2,210.45 2,613.00 (402.55) 2,658.16 3,204.00 (545.84) 343.15 500.00 (156.85) 6,775.02 2,575.00 4,200.02 1,081.19 1,950.00 (868.81) 1,303.33 1,750.00 (446.67) 9,795.88 6,417.00 3,378.88 21,956.73 16,396.00 5,560.73 (19,746.28) (13,783.00) (5,963.28)	Actual Budget Variance Actual 2,210.45 2,613.00 (402.55) 207,900.98 2,210.45 2,613.00 (402.55) 207,900.98 2,658.16 3,204.00 (545.84) 41,315.97 343.15 500.00 (156.85) 4,042.19 6,775.02 2,575.00 4,200.02 47,342.30 1,081.19 1,950.00 (868.81) 30,243.50 1,303.33 1,750.00 (446.67) 62,143.31 9,795.88 6,417.00 3,378.88 108,526.68 21,956.73 16,396.00 5,560.73 293,613.95 (19,746.28) (13,783.00) (5,963.28) (85,712.97)	Actual Budget Variance Actual Budget 2,210.45 2,613.00 (402.55) 207,900.98 200,000.00 2,210.45 2,613.00 (402.55) 207,900.98 200,000.00 2,658.16 3,204.00 (545.84) 41,315.97 38,240.00 343.15 500.00 (156.85) 4,042.19 6,000.00 6,775.02 2,575.00 4,200.02 47,342.30 30,900.00 1,081.19 1,950.00 (868.81) 30,243.50 13,900.00 1,303.33 1,750.00 (446.67) 62,143.31 43,500.00 9,795.88 6,417.00 3,378.88 108,526.68 79,000.00 21,956.73 16,396.00 5,560.73 293,613.95 211,540.00 (19,746.28) (13,783.00) (5,963.28) (85,712.97) (11,540.00)	Actual Budget Variance Actual Budget Variance 2,210.45 2,613.00 (402.55) 207,900.98 200,000.00 7,900.98 2,210.45 2,613.00 (402.55) 207,900.98 200,000.00 7,900.98 2,658.16 3,204.00 (545.84) 41,315.97 38,240.00 3,075.97 343.15 500.00 (156.85) 4,042.19 6,000.00 (1,957.81) 6,775.02 2,575.00 4,200.02 47,342.30 30,900.00 16,442.30 1,081.19 1,950.00 (868.81) 30,243.50 13,900.00 16,343.50 1,303.33 1,750.00 (446.67) 62,143.31 43,500.00 18,643.31 9,795.88 6,417.00 3,378.88 108,526.68 79,000.00 29,526.68 21,956.73 16,396.00 5,560.73 293,613.95 211,540.00 82,073.95 (19,746.28) (13,783.00) (5,963.28) (85,712.97) (11,540.00) (74,172.97)	Actual Budget Variance Actual Budget Variance Budget 2,210.45 2,613.00 (402.55) 207,900.98 200,000.00 7,900.98 200,000.00 2,210.45 2,613.00 (402.55) 207,900.98 200,000.00 7,900.98 200,000.00 2,658.16 3,204.00 (545.84) 41,315.97 38,240.00 3,075.97 38,240.00 343.15 500.00 (156.85) 4,042.19 6,000.00 (1,957.81) 6,000.00 6,775.02 2,575.00 4,200.02 47,342.30 30,900.00 16,442.30 30,900.00 1,081.19 1,950.00 (868.81) 30,243.50 13,900.00 16,343.50 13,900.00 1,303.33 1,750.00 (446.67) 62,143.31 43,500.00 29,526.68 79,000.00 9,795.88 6,417.00 3,378.88 108,526.68 79,000.00 29,526.68 79,000.00 21,956.73 16,396.00 5,560.73 293,613.95 211,540.00 82,073.95 211,540.00 <

Verand Homeowners Association

2017 Year to Date Summary

Income Statement Report Verandah Homeowners' Association, Inc.

July 01, 2017 thru July 31, 2017

	Actual	Current Period - Budget	Variance	Actual	to Date (7 month Budget	variance	Annual Budget	Budget Remaining
Total Income	2,575.33	12,635.00	(10,059.67)	201,647.81	203,598.00	(1,950.19)	216,966.00	15,318.19
Total Verandah HOA Income	2,575.33	12,635.00	(10,059.67)	201,647.81	203,598.00	(1,950.19)	216,966.00	15,318.19
Total General & Administrative	3,266.99	3,706.00	(439.01)	26,570.13	25,786.00	784.13	45,140.00	18,569.87
Total Insurance Total Utilities	360.33 6,275.41	388.00 3,329.00	(27.67) 2,946.41	3,130.67 35,490.51	2,713.00 23,304.00	417.67 12,186.51	4,650.00 39,950.00	1,519.33 4,459.49
Total Infrastructure & Maintenance Total Pool	694.19 8,427.01	688.00 6,800.00	6.19 1,627.01	10,993.79 41,570.25	9,313.00 29,978.00	1,680.79 11,592.25	17,250.00 50,490.00	6,256.21 8,919.75
Total Landscaping	9,757.98	9,403.00	354.98	62,030.65	65,820.00	(3,789.35)	112,834.00	50,803.35
Total Verandah HOA Expense	28,781.91	24,314.00	4,467.91	179,786.00	156,914.00	22,872.00	270,314.00	90,528.00
Total Verandah HOA Income / (Loss)	(26,206.58)	(11,679.00)	(14,527.58)	21,861.81	46,684.00	(24,822.19)	(53,348.00)	(75,209.81)
							•	
Total Association Net Income / (Loss)	(26,206.58)	(11,679.00)	(14,527.58)	21,861.81	46,684.00	(24,822.19)	(53,348.00)	(75,209.81)

Verand Homeowners Association 14 pm

Community Updates

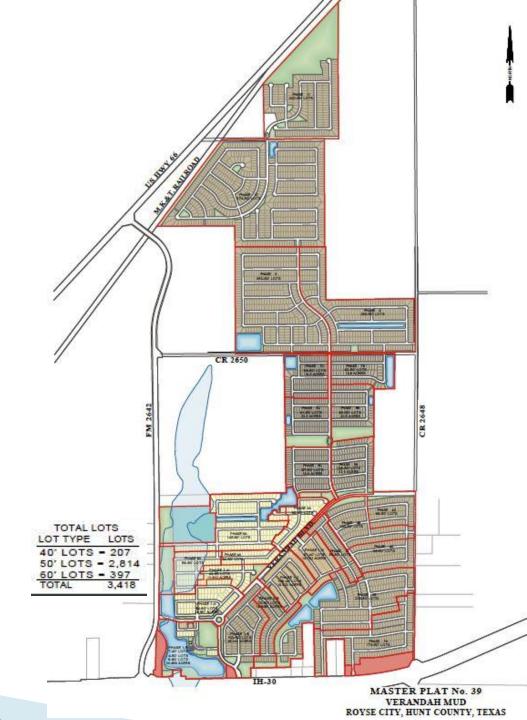
- Place no trespassing signs at lake
- Playground groundcover refurbishment
- Holiday decorations purchased
- Plumbing repairs at Amenity Center
- Tree replacements
- Multiple irrigation repairs
- Fountain repairs
- Reattached wind screen from the fence
- Mow vacant lots
- Ditch on Sweetgum added to the landscaping contract
- Repaired bent stop sign at Verandah and Bayberry
- Towing program
- Door to the pump room repaired
- New flags
- Wall repair on Verandah Boulevard

Projects in Progress

- Roof replacement Amenity Center
- Shade structure at the pool
- Drainage repair on Oakcrest
- Ruts on the roundabout

Developer Updates

- Homeowners
 - **482**
- Builders lots
 60
- Developer Lots
 2,876
- Total Lots <u>3,418</u>
- BuildersDR Horton



Compliance Overview

- Drives 2x a month
- 3 (three) notices go out before a fine is administered
 - 1st, 2nd, 3rd letters
 - 10-15 days in between letters to resolve the issue
 - Self help

Compliance Report

Association Activity

Verandah HOA

From 1/1/2017 To 8/31/2017

Violations

Entered:	305	Туре	Count				
		Lawn Maintenance	165		Lawn Maintenance - 165 Trash Containers - 44		
		Trash Containers	44	44 36	Improper storage - 36 Parking - 23		
		Improper storage	36	23	Bedding area(s) - 16 ACC Non-Submittal - 8		
		Parking	23	165	Fence repair/replace - 6		
		Bedding area(s)	16	105	Exterior maintenance - 5 ACC Deviation from		
		ACC Non-Submittal	8		Approved General Maintenance - 1		
		Fence repair/replace	6		General Maintenance - 1		
		Exterior maintenance	5				
		ACC Deviation from Approved plan	1				
		General Maintenance	1				
Reinspections:	102	Туре	Count				
		Lawn Maintenance	36		Lawn Maintenance - 36		
		Improper storage	27	16	Improper storage - 27		
		Bedding area(s)	16	27 10	Bedding area(s) - 16 Parking - 10		
		Parking	10		Trash Containers - 8 ACC Non-Submittal - 2		
		Trash Containers	8	36	Fence repair/replace - 2 Exterior maintenance - 1		
		ACC Non-Submittal	2		Exterior maintenance - 1		
		Fence repair/replace	2				
Closed:	62	Туре	Count				
		Lawn Maintenance	23				
		Improper storage	12	8 7	Lawn Maintenance - 23		
		Parking	8	12 6	Improper storage - 12 Parking - 8		
		Bedding area(s)	7		Bedding area(s) - 7 Trash Containers - 6		
		Trash Containers	6	23	Fence repair/replace - 3 ACC Non-Submittal - 3		
		Fence repair/replace	3		ACC Non-Submittal - 3		
		C A E	-				

ACC Non-Submittal

3

Compliance Report (continued)

Actions:	334	Action	Count			
		1st Notice	286			
		2nd Notice	34			1st Notice - 286
		3rd Notice	11	286	34	2nd Notice - 34 3rd Notice - 11
		1st Fine	2		21	1st Fine - 2
		2nd Fine	1			2nd Fine - 1

Hours on property:	69
Photo - New Inspection:	39
Photo - Reinspection:	41
Total Photos:	80

Web Submission Report

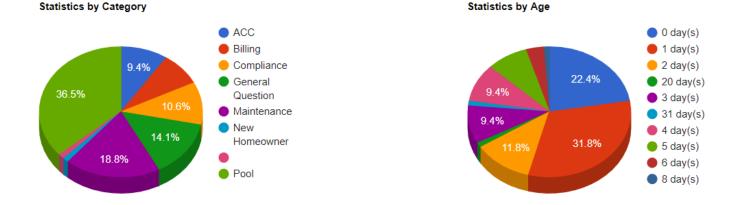
Essex

A Professional Property Management Company

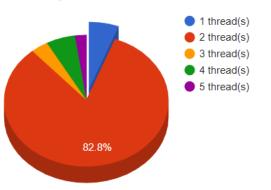


Conversation Started: 04/03/17 to 08/31/17

Total Number of Submissions for Date Range: 85



Statistics by Conversation Thread



Committee Updates

James Gothard Melissa Ellington AJ Cunningham Anne Hilburn

The Role of Essex Association Management L.P.

Essex Association Management L.P. was selected by the Board of Directors to provide the professional management services for Verandah Homeowner's Association, Inc. These services include collecting association assessments, maintaining the association's books and records, enforcing the deed and use restrictions in the CC&R and performing regular inspections of the common areas and individual homes.

What your assessments pay for

- The cost of repairs and general maintenance of the association assets, including the swimming pool facilities, the park areas and ponds.
- The general maintenance of all common area landscaping and irrigation.
- The cost of electricity for common areas and street lights.
- The cost of water for the swimming pool and irrigation system.
- Miscellaneous common area maintenance and repairs (as needed).
- Legal services that may be required to enforce the association's restrictive covenants and/or collection of assessments.
- Insurance premiums.

- All corporate tax obligations.
- The cost of correspondence with homeowners'; postage, copies and so on.
- The cost of professional management services, including a dedicated staff.

www.verandahhoa.com

- Modification Request Forms
- Annual Profit and Loss Statements
- Governing Documents
- Pool Rules
- Important Phone Numbers
- Bulletin Board
- Email updates: Sign up Now!
- Web Submissions: log on to your community website and submit an online question or concern. Click on the 'contact us' tab.
- <u>Important</u> Log on using your email address; Update your contact info so we can email meeting notices and important community information

Volunteer for <u>YOUR</u> Community!

Your HOA is looking for volunteers.

- Social Committee
- Newsletter Committee
- Welcome Committee
- Crime Watch Committee
- Landscaping Committee

To volunteer complete the Volunteer Form online!

Office Information

- Monday–Friday
- 9:00AM-5:00PM

Essex Association Management L.P.
 1512 Crescent Dr. Suite 112
 Carrollton, Texas 75006
 972-428-2030
 469-342-8205 Fax
 www.verandahhoa.com

After Hours Emergency Line: 1–888–740–2233

Adjourn

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Homeowners Association





2016



Homeowners Association